

WHAT IS CLAIMED IS:

1. A cellular phone managing method comprising:
a user information generation step for generating
5 and accumulating cellular phone user information; and
a specific user dealing step for extracting a
specific user conforming to predetermined conditions
from said user information and for dealing with a
cellular phone of said extracted specific user in
10 accordance with said extraction conditions.
2. A method according to claim 1, wherein
said user information generation step includes
generating user information containing charge arrears
15 status from cellular phone receipt arrears information;
and wherein
said specific user dealing step includes
extracting a specific user from said user information
on a delinquent period basis and issuing dunning and/or
20 function restriction to a cellular phone of said specific
user depending on the delinquent period.
3. A method according to claim 2, wherein
said specific user dealing step includes sending
25 a dunning mail to a cellular phone of said specific user
in case of a short delinquent period, imposing a
restriction on functions of said cellular phone of said

specific user in addition to said dunning mail in case of a longer delinquent period, and causing said cellular phone of said specific user to generate an alarm in case of an even longer delinquent period.

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4. A method according to claim 2, wherein

said specific user dealing step includes sending a dunning mail to a cellular phone of said specific user in case of one-month delinquent, imposing a restriction on functions of said cellular phone of said specific user in addition to said dunning mail in case of two-month delinquent, and causing said cellular phone of said specific user to generate an alarm in case of three-month delinquent.

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5. A method according to claim 3 or 4, wherein

said specific user dealing step includes imposing a restriction on download of a specific content as said cellular phone function restriction.

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6. A method according to claim 3 or 4, wherein

said specific user dealing step includes causing said cellular phone to generate a sound known as a dunning alarm to everyone.

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7. A method according to claim 2, wherein

said specific user dealing step includes canceling

said function restriction when payment of arrears is recognized during said cellular phone function restriction.

5 8. A method according to claim 1, wherein

said specific user dealing step includes extracting a user who has paid charge as a good specific user from said user information and posting said cellular phone of said good specific user by mail on the provision
10 of an incentive.

9. A method according to claim 8, wherein

said specific user dealing step includes providing as said incentive any one selected from the group
15 consisting of contents intended for good users, contents use free of charge service with time limit, a discount service with time limit, and points.

10. A method according to claim 8, wherein

20 said user information generation step includes generating user information containing a contents use feature of a user from contents use information of said cellular phone, and wherein

said specific user dealing step includes providing
25 contents intended for good users corresponding to said contents use feature to said cellular phone of said specific user.

11. A cellular phone managing apparatus comprising:
a user information generation unit for generating
and accumulating cellular phone user information; and

5 a specific user dealing unit for extracting a
specific user conforming to predetermined conditions
from said user information and for dealing with a
cellular phone of said extracted specific user in
accordance with said extraction conditions.

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12. A record medium having therein stored a program
run by a computer functioning as a server, said program
comprising:

a user information generation step for generating
15 and accumulating cellular phone user information; and

a specific user dealing step for extracting a
specific user conforming to predetermined conditions
from said user information and for dealing with a
cellular phone of said extracted specific user in
20 accordance with said extraction conditions.

13. A cellular phone apparatus comprising:

a judging unit which judges whether an electronic
mail received designates a restriction on a certain
25 function of said cellular phone; and

a restricting unit which, when said judging unit
judges that said electronic mail designates a

[illegible]